



Guidelines

South Australian Solar Hot Water Rebate Scheme

Effective from 1st July 2008

Version 3.0

Updated 23/09/09

Reprinted 01/10/2009

The Rebate Scheme

The South Australian Government's Solar Hot Water Rebate Scheme, administered by the Energy Division, is targeted to low income households to help them comply with new water heater performance standards effective 1st July 2008.

The Scheme provides a rebate of **\$500** on the cost of a new solar or heat pump water heater that complies with the eligibility criteria in these guidelines.

If you have any queries about the scheme or your eligibility, please visit our website at www.dtei.sa.gov.au/energy or contact the Energy Division on (08) 8204 1888 before committing to install a system.

Other Solar Hot Water Incentives

Australian Government's Energy Efficient Homes Package

The Australian Government offers a rebate to assist home-owners, landlords or tenants with replacing existing electric storage hot water systems with either a solar hot water system (\$1600 rebate) or electric heat pump hot water system (\$1000 rebate).

For more information, contact the Department for the Environment, Water, Heritage and the Arts on 1800 808 571 or visit www.environment.gov.au/rebates.

Please note that the Australian Government's Programme has different eligibility criteria to the South Australian Solar Hot Water Rebate Scheme, and requires a separate application. You may be eligible for rebates under both schemes.

Renewable Energy Certificates

A solar or heat pump water heater may be eligible for Renewable Energy Certificates (RECs) upon installation. RECs can be sold to help reduce the cost of the water heater.

The Australian Government administers RECs through the Office of the Renewable Energy Regulator (ORER). For more information talk to your installer, water heater supplier or contact ORER on (02) 6274 2192 or visit www.orer.gov.au.

Solar Hot Water Rebate Eligibility

To be eligible for the South Australian Government rebate, you must be an eligible applicant and commission an eligible installation, as defined below. Energy Division may refuse your application if the information you provide is incomplete or does not meet the required criteria.

Eligible Applicants

To be eligible for a rebate, you must be a low-income owner-occupier. Specifically, you must be the owner or part-owner of the dwelling you occupy as your principal place of residence, and hold at least one of the following Centrelink or DVA cards on the day the water heater installation is completed: **(Commonwealth Seniors Health Card, State Seniors Card and Medicare Cards are not eligible)**

- Centrelink Health Care Card
- Centrelink or Department of Veterans' Affairs Pensioner Concession Card
- Department of Veterans' Affairs Gold Card - Totally and Permanently Incapacitated (TPI)
- Department of Veterans' Affairs Gold Card - War Widow
- Department of Veterans' Affairs - Extreme Disablement Adjustment (EDA)

Your principal place of residence is the primary dwelling you occupy to live, sleep and conduct daily life. Note that some dwelling types are excluded (see *Eligible Installations*).

Rebates are limited to one per residence.



Government
of South Australia

Department for Transport,
Energy and Infrastructure



Eligible Installations

Installations in South Australia that meet the following criteria are eligible installations:

		New Home or Renovation*		Established Home Replacement of Existing Hot Water System			
		No - Gas** access	Yes - Gas** access	Gas***	Gas*** Solar	Electric Element, Electric Solar, Heat Pump	All Other Types - Including Oil & Combustion
New System	Gas Solar	Yes	Yes	Yes	Yes	Yes	Yes
	Electric Solar, or Heat Pump	Yes	No	No	No	Yes	Yes
	Electric or Gas Storage / Instantaneous	No	No	No	No	No	No

* Renovation - new hot water system not replacing an existing one

** Gas access is natural gas or LPG, reticulated in the street

*** Includes reticulated and bottled gas already in use for water heating

Quality Standards

All systems must be installed by a qualified and licensed person; must not be second-hand or have second-hand component parts; and must have a warranty of 5 years or more on all major component parts, including frost protection, if required, in affected regions.

Acquisition Types

Purchased complying water heaters and those acquired through lease or service agreements.

Minimum RECs

The water heater must be eligible for a minimum of 18 RECs in ORER zone 3, regardless of the zone in which it is installed.

Ineligible Installation Types

Installations for purposes other than the supply of heated water to a dwelling for domestic use, for example systems for heating swimming pools, are not eligible installations.

Ineligible Dwelling Types

Installations at rental properties, commercial, industrial, business locations, public housing, co-operatives, retirement villages, aged care facilities, holiday homes, caravans, mobile homes and house boats are not eligible installations.

Ineligible Retrofits and Second-Hand Systems

Retrofits and second-hand water heaters, including systems with second-hand component parts, are not eligible installations.

Certificate of Compliance (CoC)

This document will show the date of completed installation. The installer must provide:

- An Electrical or Plumbing CoC for Electric Solar or Heat Pump systems, or
- A Gas, Electrical or Plumbing CoC for Gas (natural or LPG) solar systems

SA Water and South Australian Councils CoC's are not acceptable.

Please note that installations are periodically inspected by the Office of the Technical Regulator.

Further Information

You have six (6) months after the date of completed installation, as per the Certificate of Compliance (CoC), to submit your application. Please allow 4-6 weeks for processing and delivery of the rebate.

If you have any queries about the scheme or your eligibility, please visit our website at www.dtei.sa.gov.au/energy or contact the Energy Division on (08) 8204 1888 before committing to install a system.

Tips For Getting The Most Out of Your Solar Water Heater

Heat pump water heaters can be operated like a conventional electric water heater. Solar water heaters will operate most effectively when;

- Most hot water use occurs in the morning. This allows the sun the maximum time to heat the water; and
- Any boosting occurs overnight. Ask your installer to make sure your off-peak electricity meter is timed to switch on at night.

Rebate Application Form



Application

Please complete all fields. You have up to six (6) months from the date of completed installation to submit your application.

Your Details (Owner / Occupier)

Mr / Mrs / Ms Given Name(s): _____ Surname: _____

Date of Birth: _____

Postal Address: _____

Suburb: _____ Postcode: _____

Phone B/H: _____ A/H: _____ Mobile: _____

Concession / Health / DVA Card No.* _____

***You must be a holder of one of the cards listed under Eligible Applicants**

Installation Details

Installation Address: _____

Suburb: _____ Postcode: _____

Date installed: _____

Manufacturer: _____ Model Number: _____

Tank Serial Number: _____ Rated capacity (litres): _____

Allocated RECs where installed: _____ Minimum RECs eligibility in zone 3: 18

Type of system

- Gas Solar
- Electric Solar
- Heat Pump

Which of these best describes your installation?

- New or renovated house with reticulated gas access
- New or renovated house without reticulated gas access
- Established house, replacing an electric system
- Established house, replacing a gas system with gas boosted system
- Established house, replacing a solar or heat pump system
- Established house, replacing an unknown or other type of system

Installer Details - (to be completed by installer)

Mr / Mrs / Ms Given Name(s): _____ Surname: _____

Company: _____

Email: _____

Phone B/H: _____ A/H: _____ Mobile: _____

Certificate of Compliance number: _____

Licence/BSA number: _____

Signature or stamp of installer

Date

Please include with your application a copy of the Electrical or Gas or Plumbing Certificate of Compliance; a copy of your Tax Invoice or Lease/Maintenance Agreement; a copy of a notice from SA Water or Local Government (Council Rates) that is less than four (4) months old; or a copy of a notice from Revenue SA or Certificate of Title; and a copy of one of the cards listed under Eligible Applicants.



Declaration

I acknowledge that neither the South Australian Government, nor Energy Division, nor any of their authorised representatives accept any liability in respect of any claim or cause of action arising out of, or in relation to any solar water heater that is the subject of funding assistance. I as the applicant agree that I will indemnify and keep indemnified the South Australian Government and Energy Division for any claim or liability arising out of, or in relation to, the solar water heater that is the subject of this application.

I declare that I have read and understood the above information and that the details provided are correct. I acknowledge that my application for a rebate will be assessed in accordance with the guidelines issued by Energy Division from time to time. I agree that if the details provided by me are not correct, I will refund the solar hot water rebate that I have received to Energy Division.

I authorise Energy Division to conduct enquiries to check details provided. I authorise Energy Division to check the installation.

Check List

Before posting please ensure that all questions are answered and that you have attached:

- Copy of Electrical OR Gas OR Plumbing Certificate of Compliance for the system installed.
- Copy of Tax Invoice or Lease/Maintenance Agreement for the system installed.
- Copy of one of the following:- Centrelink Health Care Card; OR Centrelink or DVA Pensioner Concession Card; OR DVA Gold Card - TPI; OR DVA - War Widow; OR DVA Gold Card - EDA.
- Copy of one of the following:- SA Water account OR Local Government Rates Notice (must be less than 4 months old); OR Revenue SA Emergency Service Levy Assessment; OR Certificate of Title.

Applicant's Signature

Date

(Please allow 4-6 weeks for processing and delivery of the rebate.)

Did you receive a Point-Of-Sale Discount?

If you are receiving the rebate as a discount at the point of sale, all parts of the following section must be completed.

System price (A) including GST: \$ _____

Installation price (B) including GST: \$ _____

Rebate amount (C): **\$500**

Total paid (A+B-C): \$ _____

I authorise the rebate to be paid in full and forwarded to the:

- Manufacturer Agent of manufacturer Installer

as indicated in the details below.

Name: _____

Address: _____

Contact phone number: _____

Applicant's signature

Date

Point-Of-Sale Discount Declaration

The Installer/Manufacturer/Agent of Manufacturer must complete this section if a point-of-sale discount has been given to the applicant.

I declare that I have read and understood the above information and that the details provided are correct. I acknowledge that this application for a rebate will be assessed in accordance with the guidelines issued by Energy Division from time to time and the rebate will be granted only if the requirements of the guidelines have been met fully and the details provided are correct. I agree that if the details provided are found to be not correct, I will refund the solar hot water rebate that I have received to Energy Division.

Signed for and on behalf of _____ by _____

(Name of Company if applicable)

_____ Date _____

(Print Name)

(Signature)

Please return the completed application form to:

Solar Hot Water Administrator, Energy Division
Department for Transport, Energy and Infrastructure,
PO Box 1, Walkerville SA 5081

Ph: (08) 8204 1888 Fax: (08) 8204 1880, Country Callers Only: 1800 671 907

